

Provider travel

Travel that a Helper incurs on the way to or from delivering visits, excluding the first visit of the day. This will be charged based on the Helper hourly rate and capped at 15 minutes per visit.



Other rates

There are a number of other fees that may be charged to Government packages by providers:

Basic daily fee

The Government allows providers to ask for an additional contribution from their Members to go towards their Home Care Package.

**Five Good Friends does not charge this fee.*

Income-tested care fee (ITF)

This fee is determined by Services Australia based on your individual income. People with incomes above certain thresholds will be asked to contribute extra, which Five Good Friends must collect.

Take control and self manage

Take control and confidently chart your course. We'll support you with all the tools you need.

Lean on the Five Good Friends team as much or as little as you like for coaching and assistance navigating your home care journey.

Everything you need is at your fingertips to discover and coordinate services with our network of Helpers. Build a schedule that works for you.

Keeping trusted family and friends informed is straightforward and transparent. Five Good Friends aims to make it simple for support networks to be engaged and involved.



Membership Pricing

Self Managed
Home Care Packages
Level 1 - 4



Call 1300 787 581

www.fivegoodfriends.com.au

Pricing

	Level 1	Level 2	Level 3	Level 4
Care Management The amount charged to your package to manage the design, oversight and co-ordination of your care.	\$5 per week	\$10 per week	\$20 per week	\$35 per week
Package Management The amount charged to administer your package funds.	\$22 per week	\$41 per week	\$95 per week	\$139 per week
Total fees	14% of package	15% of package	15% of package	15% of package
You'll get Based on a standard hourly Monday - Friday rate of \$56.50 per hour, this is how many hours of care you can receive from Helpers each week. Exact hours may vary based on services type, rates and any changes to Government subsidy.*	3.01 hours per week 86% of your package for Helpers or Partner services.	5.23 hours per week 85% of your package for Helpers or Partner services.	11.31 hours per week 85% of your package for Helpers or Partner services.	17.15 hours per week 85% of your package for Helpers or Partner services.

Did you have questions about self managed care at Five Good Friends?

Call us on **1300 787 581** to talk to a Care Advisor.

Helper rates

Recommended hourly rate **\$56.50**

The recommended rate our Helpers charge for their services per hour Monday - Friday.*

12 Hour Overnight Block **\$320**

Ideal for people who need on-call care through the night.

24 Hour High Care Block **\$600**

This care option provides up to 10 hours of active support within a 24-hour period. It is particularly suitable for individuals who do not have family members nearby or who are unable to provide assistance with caregiving.

**Rates may vary depending on individual circumstances, weekends and public holidays.*

Member transport **92^c**

Travel which occurs as a component of service delivery, for example transporting a Member to an appointment or community event. This is commonly referred to as non-labour expenses or fees.

